

1. Section 1 - Leading with Standards Project model components

This survey has been designed in three sections. Section 1 deals with the project model, Section 2 is designed around the 8 National Standards and Section 3 includes general questions about the project. The survey should take you between 1/2 an hour and one hour to complete. We appreciate your valuable input and feedback. The information collected will be used for the development and improvement of future projects and for marketing purposes. We would appreciate completion of this survey by Friday February 19.

* 1. Provide your name and organisation (optional)

* 2. Considering the '9 step Project Management Approach' suggested at the 2 Day Workshop, rate the steps according to their level of importance in the delivery of your project.

	Extremely important	Important	Somewhat important	Not that important
Getting excited (raising your profile within your workplace)	jn	jn	jn	jn
Friends with Influence (Feed the lion)	jn	jn	jn	jn
Look for people to share (setting up your working party)	jn	jn	jn	jn
Planning for success - bite size chunks (developing your work plan and adhering to it)	jn	jn	jn	jn
Sell you plan - drip, drip, drip	jn	jn	jn	jn
Self assessment process (Audit sheets)	jn	jn	jn	jn
Addressing the gaps (Identifying and filling these gaps)	jn	jn	jn	jn
Think about: Documentation (Your policies and procedures documentation)	jn	jn	jn	jn
Finally - Wrap it up (Evaluating, closing the project, celebrating, establishing ongoing plans)	jn	jn	jn	jn

Was there anything else you would like to have included in this 2 day workshop?

* 3. 1/2 Day workshops

	Strongly agree	Agree	Neither Agree or disagree	Disagree	Strongly Disagree
Were the workshops of value to you and did they provide relevant and useful support?	jq	jq	jq	jq	jq

Please comment

* 4. Visits

	Strongly agree	Agree	Neither Agree or disagree	Disagree	Strongly disagree
To what extent do you agree that the 'one on one' visits assisted the implementation of your project goals?	jq	jq	jq	jq	jq

Please comment

* 5. Project resources

	Extremely useful	Useful	Somewhat useful	Not useful
Did you find the project resources (hard copy and electronic) useful for the implementation of your project?	jq	jq	jq	jq

Please comment

* 6. Online forum and chat facility

	Extremely useful	Useful	Somewhat useful	Not useful
How useful was the online forum and chat facility?	jq	jq	jq	jq

Comment

2. Section 2 - Questions based on National Standards

* 1. Policies and Procedures

	Considerably	Somewhat	A little	No improvement
How do you feel your skills and knowledge as a manager/coordinator of volunteers have improved since being involved in the project?	j0	j0	j0	j0

Please comment

* 2. Management Responsibilities

	Considerably	Somewhat	A little	No improvement
Has the attitude of management within your organisation towards the importance/value of volunteers changed since being involved with Leading with Standards project?	j0	j0	j0	j0

Please comment

* 3. Recruitment, Selection and Orientation

How have your practices changed in the following areas?

Recruitment policies and procedures

Selection policies and procedures

Orientation policies and procedures

* 4. Work and the Workplace

	Yes	No
Has being involved with the Leading with Standards Pilot influenced the health, safety and general well-being of your volunteers?	jn	jn

Please comment

* 5. Training and Development

	Yes	No
A. Has there been a change in the way you train and develop your volunteer team since being involved with the Leading with Standards project?	jn	jn
B. Have your skills as a manager/coordinator of volunteers improved since being involved with the project?	jn	jn
C. Has your knowledge and understanding of best practice within the volunteer sector improved since being involved with the Leading with Standards project?	jn	jn

Please comment on answers for A, B and C.

* 6. Service Delivery

To what extent do you agree that positive improvements have been made in the way services are delivered by your organisation since your involvement with the Leading with Standards project.

Strongly agree

Agree

Neither agree nor disagree

Disagree

Strongly disagree

Please comment

* 7. Documentation and Records

Since being involved with the Leading with Standards project we have made changes in practices that will improve the way documents and records are kept within our organisation.

Strongly agree

Agree

Neither agree nor disagree

Disagree

Strongly disagree

Please comment

* 8. Continuous Improvement

Since being involved with the Leading with Standards project we have made improvements in the way our organisation plans and reviews our volunteer management system.

Strongly agree

Agree

Neither agree nor disagree

Disagree

Strongly disagree

Please comment

3. Section 3 - General questions that relate to the overall project

* 1. To what extent did you achieve your short term goals set at the start of the project?

Achieved all short term goals

Achieved some short term goals

Did not achieve many short terms goals

Achieved no short term goals

Please comment

* 2. What do you propose to do to meet any goals not yet achieved?

* 3. What long term goals have you set?

* 4. To what extent do you have to support of management to work towards these long term goals?

Already have support from management

Anticipate support from management

Unlikely to get support from management

* 5. How has the attitude of management towards the importance and value of volunteers changed since being involved with the project?

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* 6. Did the project meet your expectations?

Yes

No

If you answered no, what would you like to have happened?

5

6

* 7. Were there any difficulties/barriers in being involved with the Leading with Standards project? If so were you able to overcome them and how?

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* 8. Considering your involvement with the Leading with Standards project, what do you see as the most significant benefits to your organisation in relation to:

Your volunteers	<input style="width: 626px; height: 18px;" type="text"/>
Yourself and your work practices	<input style="width: 626px; height: 18px;" type="text"/>
The organisation you work for	<input style="width: 626px; height: 18px;" type="text"/>
The program/programs you manage	<input style="width: 626px; height: 18px;" type="text"/>

* 9. Can you identify any significant changes made to your program and work practices since being involved with the program? Can you list the three most important?

* 10. Have you identified opportunities for change in the future? Can you list the three most important?

